

Nima Badri

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PROFESSIONAL EXPERIENCE

GEEK SQUAD ADVANCED REPAIR AGENT

Best Buy | Mobile, AL | January 2023 - Current

- Repair and Diagnose Clients Hardware and Software
- Build Client Relations Through Knowledge of Products, Services, and Honesty
- Repair Software Related Issues For Clients
- Identify Viruses and Malware and Remove Them Through Geek Squad Certified Software
- Provide On-Site/Virtual Tech Support For Clients

COMPUTER SALES ADVISOR

Best Buy | Mobile, AL | September 2020 - January 2023

- Interacted With Customers To Find What Was Best For Them
- Assisted in Troubleshooting and Problem-Solving Customers' Devices

WEB DEVELOPER INTERNSHIP

Tech Shack | Mobile, AL | June 2022 - December 2022

- Contributed to the development of websites using C#, JavaScript, HTML, and SQL Server

IT INTERNSHIP

Mobile County Probate Court | Mobile, AL | Oct 2021 - June 2022

- Conducted Daily Computer Updates
- Troubleshooted Computers, Printers, and Scanners
- Created Ethernet Cables and Assembled Computers
- Handled Password Resets and Maintained Excel Documentation
- Remoted into Computers to Assist Workers

PROJECTS

NETWORK MONITORING DIAGNOSTIC

University of South Alabama | Mobile, AL | Fall 2023

- Led a team of four undergraduate CS students by utilizing Waterfall methodologies to satisfy the client's needs.
- Designed and implemented a plugin for LibreNMS using Python, Blade, and PHP to create a one click button for router diagnostics
- Implemented a save feature so once the button is pressed it will save the diagnostics into a text file on their computer
- Conducted usability testing to identify user preferences and streamline user flow, leading to a product that met client expectations.

PERSONAL PORTFOLIO

Personal | Mobile, AL | Spring 2024

- Created a portfolio website for myself using HTML and CSS
- <https://www.nimabadri.com>

EDUCATION

Bachelor of Computer Science | University of South Alabama, Mobile, Alabama

2019 - 2023

GPA: 3.43

Relevant Coursework:

- CSC 440 - Secure Software Engineering
- CSC 331 - Software Engineering
- CSC 485 - Cyber Physical Security
- CIS 324 - Database Design

SKILLS

Languages: C++, Java, JavaScript, HTML, C#, SQL Server, Python

Certifications: Adobe Certified, Internet Core Competency Certification IC3, Computing Fundamental IC3 GS5

Business Tools: Microsoft Office Specialist Certification – Word, PowerPoint, Access, Excel